



Telecom Management, Inc. d/b/a Pioneer Telephone
39 Darling Avenue • South Portland • Maine • 04106
Phone: (207) 774-9500 • Fax: (207) 774-9508
www.pioneertelephone.com

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249641

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PUBLIC SERVICE

March 21, 2014

PUBLIC SERVICE COMMISSION OF SC
DOCKETING DEPT
PO DRAWER 11649
COLUMBIA SC 29211

RE: Authorized Utility Representative Form
Telecom Management, Inc. dba Pioneer Telephone (Pioneer)

To Whom It May Concern:

I have enclosed Pioneer's Representative Form.

Please contact me if needed.

Sincerely,

Kevin Photiades
Regulatory Manager
Direct: (207) 766-7803
Fax: (877) 554-1009
kphotiades@pioneertelephone.com

cc: Jeanne Gordon, Office of Regulatory Staff

249641

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Telecom Management, Inc.</u>	
Company Name	FEIN/SSN
Pioneer Telephone	(207) 774-9500
Dbaf/ka	Telephone #
39 Darling Avenue	
Mailing Address	
South Portland ME 04106	
City, State, Zip Code	
same as above	
Business Location	
	Cumberland
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: <u>National Registered Agents, Inc.</u>
Mailing Address: <u>2 Office Park Ct, Ste 103</u>
<u>Columbia SC 29223</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- David Shorey, Director of Operations
- A. **General Manager** (Include Address if different than above)
(207) 774-9500 x 233 / (207) 774-9508 / dshorey@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Michael Tibbets, Customer Service Manager
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
(207) 774-9500 x 246 / (207) 774-9508 / mtibbetts@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Kevin Photiades, Regulatory Manager
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
(207) 774-9500 x 232 / (207) 774-9508 / kphotiades@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
(800) 808-9000
- C2. **Customer Contact** (Toll Free Number)
Mike Yawdik, Communications Network Manager
- D. **Engineering Operations** (Include Address if different than above)
(207) 774-9500 x 235 / (207) 774-9508 / myawdik@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Mike Yawdik, Communications Network Manager
- E. **Test and Repair** (Include Address if different than above)
(207) 774-9500 x 235 / (207) 774-9508 / myawdik@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
David Shorey, Director of Operations
- F. **Emergencies** (During Non-Office Hours)
(207) 776-2827 / (207) 774-9508 / dshorey@pioneertelephone.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Kevin Photiades, Regulatory Manager**
- G. **Regulatory Officer** (Include Address if different than above)
(207) 774-9500 x 232 / (877) 554-1009 / kphotiades@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address
- H. **Dual Party Mailings (Name)**
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
- I. **Interim LEC Fund Mailings (Name)**
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
Kevin Photiades
- J. **Universal Service Fund Mailings (Name)**
39 Darling Avenue, South Portland ME 04106
(Mailing Address)
(207) 774-9500 x 232 / (877) 554-1009 / kphotiades@pioneertelephone.com
Telephone Number / Facsimile Number / E-mail Address
same as USF
- K. **Gross Receipts Mailings (Name)**
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
- L. **Lifeline Mailings (Name)**
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Kevin Photiades

This form was completed by

Regulatory Manager

Title

Signature

/ March 21, 2014

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201